

## Thermo Fisher Scientific Unity Lab Service Center Locations for Support of the F1 Clip Tip Pipette

Thermo Scientific F1-ClipTip pipettes are warranted to be free from defects in material and workmanship for a product lifetime (10 years). **This Warranty is subject to the following conditions:**

- Lifetime warranty applies for pipettes that have been registered (see warranty registration) and serviced by Thermo Fisher Scientific service provider annually.
- Registered pipettes that have not been serviced by Thermo Fisher Scientific service provider will be honored with 5-year warranty.
- Non-registered pipettes will be honored with 1-year warranty.

When shipping the pipettes in for annual service, please follow these recommended guidelines.

**Step 1:** Attach a copy of the original warranty online registration certificate to your Pipette Service return form prior to shipment.

**Step 2:** Package the pipettes well, and ship them by secured means to any approved Thermo Scientific Unity Lab Services pipette centers below for annual routine PM and calibration service at cost.

### **United States:**

Thermo Fisher Scientific  
Unity Lab Services  
Attn: Pipette Service Lab  
2200 Friars Drive  
Hudson, NH 03051  
603-577-7682  
[matrix.technicalservice@thermofisher.com](mailto:matrix.technicalservice@thermofisher.com)

### **Finland**

Thermo Fisher Scientific  
Unity Lab Services  
Attn: Pipette Service  
Rahtikatu 2  
80100 Joensuu  
Phone: +358 9 329100  
[pipetteservice.joe.fi@thermofisher.com](mailto:pipetteservice.joe.fi@thermofisher.com)

### **England**

Thermo Fisher Scientific  
Unity Lab Services  
Attn: Pipette Service Lab  
Bishop Meadow Road  
Loughborough, Leicestershire  
LE11 5RG  
+44 (0)1509 555012 (lab)  
E-Mail: [uklbh.pipetteservice@thermofisher.com](mailto:uklbh.pipetteservice@thermofisher.com)

### **Germany**

Thermo Fisher Scientific  
Unity Lab Services  
Attn: Pipette Service Lab  
Robert-Bosch-Strasse 1  
D-63505  
Langenselbold, Germany  
Phone: 0800-1-112110  
E-Mail: [kalibrierlabor.led.delsb@thermofisher.com](mailto:kalibrierlabor.led.delsb@thermofisher.com)

### **France:**

Thermo Fisher Scientific  
Unity Lab Services  
Attn: Pipette Service Lab  
Bd Sebastien Brant – BP 50111  
F 67403 Illkirch Cedex  
Phone: +33 3 88 67 53 30  
E-Mail: [unity.fr@thermofisher.com](mailto:unity.fr@thermofisher.com)

### **Japan**

Thermo Fisher Scientific  
Attn: Pipette Service Lab  
C-2F, 3-9 Moriya-Cho, Kanagawa-ku  
Yokohama-shi, Kanagawa-ken  
221-0022  
Phone: +81 45 453 9227  
E-Mail: [naomi.iwasaki@thermofisher.com](mailto:naomi.iwasaki@thermofisher.com)

## Thermo Fisher Scientific Unity Lab Service Center Locations for Support of the F1 Clip Tip Pipette

### Australia

Thermo Fisher Scientific  
Attn: Pipette Service Lab  
4 Caribbean Drive  
Scoresby Victoria Australia, 3179  
Phone: 1300 735 292  
E-Mail: [serviceAU@thermofisher.com](mailto:serviceAU@thermofisher.com)

If a Thermo Scientific service center location is unavailable in your country, the pipettes can be shipped to any of the above locations. If service is not performed annually, the lifetime warranty defaults to 5 years. Please e-mail us at [info.pipettes@thermofisher.com](mailto:info.pipettes@thermofisher.com) (customers from Europe and Asia) or [matrix.technicalservice@thermofisher.com](mailto:matrix.technicalservice@thermofisher.com) (customers from North America) if additional support is needed.

Sincerely,

Thermo Fisher Scientific  
Unity Lab Service Team